Ethan Saari

**Salesforce Certified Administrator (SCA)**

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I am a certified Salesforce administrator and have extensive proficiency in Salesforce Lightning Experience and architecture within. I have my Salesforce Administrator Certification and am currently working on my Salesforce Developer 1 Certification and know how to manipulate multiple programming languages including beginner APEX.

# Education

## Bachelor of Computer Science – Minor in Software Development

Brigham Young University – Provo, UT

September 2021 to July 2025

## Certified Salesforce Administrator

Salesforce.com

December 23, 2023

Credential ID: 3978113

# Relevant Work Experience

## Delegated Salesforce Admin

NuSun Power – Lehi, UT

March 2022 to Present

* Actively work alongside the Salesforce Admin team to create Lightning components, Flows, and reports.
* Manage AppExchange and unmanaged packages and third-party integrations.
* Developing lightning web components, user management, and automation management.
* Developing small but powerful APEX triggers to automate processes for payroll.

## Payroll Manager

Safe Streets USA LLC/Nusun PowerS - Lehi, UT

March 2022 to Present

* Assist the Salesforce administration team as a delegated administrator to develop new systems.
* Played a large role in bringing the company out of $1.2 million of debt in the solar industry.
* Developed revolutionary systems that allowed growth and further opportunity.
* Processed an average of $2.3 million of payroll per week with a team of 3.
* Managed an average of 250 emails while processing pay for 300+ reps per week.

## Customer Experience Representative

Safe Streets USA LLC - Rexburg, ID

February 2022 to March 2022

* Assist customers with resolving account issues and inquiries
* De-escalated upset customers in stressful situations and resolved their issues in the process• Improved my proficiency in customer service and team building

# Skills

* Salesforce Administration experience (Delegated Administrator)
* Salesforce data model and architecture.
* Salesforce Lightning Experience, Lightning web components, and lightning components.
* Salesforce user, data, and Flow management.
* Salesforce AppExchange solution and managed/unmanaged packages.
* Strong communication and interpersonal skills, with the ability to effectively communicate technical concepts to non-technical stakeholders.
* Microsoft Suite
* HTML5 (1 year)
* APEX (1 year)
* CSS (1 year)
* Python (2 years)
* Payroll (3 years)

# Links

Salesforce Administrator Credential: <https://www.salesforce.com/trailblazer/esaari01>

LinkedIn: <http://www.linkedin.com/ethan.saari>

GitHub: <https://github.com/Esaari01>

Portfolio: [My Portfolio](https://esaari01.github.io/Portfolio/Pages)